

General Product Warranty

Remedy and Limitations

The warranty is in lieu of all implied warranties.

Dow Corning makes no warranty, express or implied, with respect to the properties of adherence, appearance (except as otherwise noted in Item 3), or any other property of Dow Corning building sealant which is in any way dependent on the techniques, methods, or precautions employed in application. The warranty and Dow Corning's liability shall expire 20 years after date of purchase.

Dow Corning shall refund the purchase price of any sealant which does not meet or does not perform according to warranty.

The remedy stated above constitutes the exclusive remedy and Dow Corning's sole liability in connection with claims arising out of the purchase or use of the sealant. Dow Corning shall not be liable for any sum exceeding the purchase price of sealant shown to be otherwise than as warranted in no event shall Dow Corning be liable for incidental or consequential damages, such as, for illustrative purposes only, labour costs in removing or replacing the sealant, repair or replacement of other building materials, and the like.

Notification of Claim

Notification of any claim must be sent by certified mail to Dow Corning (Shanghai) Co. Ltd.. The notice must contain a statement as to how the sealant failed to meet the warranty and indicate the date of purchase, purchase price, and the amount of refund claimed. Dow Corning reserves the right to inspect the sealant in question and to require proof of purchase.

Steven S. Chen
Construction AETS Manager

Date: _____